



TALEND CERTIFICATION EXAM RULES AND RESPONSIBILITIES

(Last updated: December 20, 2022)

These Exam Rules and Responsibilities apply to the Talend Certification Exam Agreement. All undefined capitalized terms herein shall have the meanings ascribed to such terms in the Talend Certification Exam Agreement.

1. Testing Rules and Responsibilities. You will comply with all rules and regulations as set forth by Talend and by Kryterion, Inc. including cooperating with any investigation into testing irregularities and testing misconduct. Testing misconduct may include, but is not limited to:

- Using unauthorized materials during the Exam. This includes using any material or Exam questions, with or without answers, that were released without authorization by Talend. The authorized materials are limited to; Talend Academy Training Courses, Talend Documentation, Talend Community Knowledge Based Articles, Talend Products, candidate's own study notes and web searches.
- Possession of non-authorized items at the testing center or remote testing location during an Exam.
- Disseminating (sharing, publishing, selling, offering to sell, downloading) or translating any Exam.
- (content or answers) in whole or in part, in any form or by any means, verbal or written, electronic.
- or mechanical, anywhere, to anyone, for any purpose.
- Copying exam content by taking screenshots or any other method.
- Modifying or altering the original results or score report for an Exam, or any other exam records.
- Fraudulently impersonating another to gain access to the Exam.
- Submission of any work that is not completely Your own.
- Providing or accepting improper assistance.
- Misconduct as determined by statistical analysis.
- Using, modifying, or making derivative works of the Exam content in any manner that violates applicable law.

If You are uncertain about any actions that might be considered misconduct, please consult with Your provider.

2. Appealing Disciplinary Violations. Should You desire to appeal Your violation of section 1 above, You may submit an appeal request to certificationprogram@talend.com within 7 business days following the commencement of the notification. Talend will review the appeal request, investigate, and communicate directly with You regarding the conclusion of the investigation and final appeal decision. An appeal can take up to 30 days or more, depending on the nature of the appeal.

3. Score Appeals. As a general matter, Talend does not accept score appeals. Notwithstanding the foregoing, Talend will accept an appeal in the limited circumstance that a verified error caused You to fail the exam. Changes by Talend to test topics, passing score, and test time can be made with limited or no notice and are not sufficient grounds for appeal.

4. Scored and Unscored Questions. Your Exam may contain unscored questions in addition to scored questions. Scores for the Talend Certification Exams are reported as scaled scores, rather than the

raw number of questions scored correct. Therefore, the total number of questions that are presented to You may be greater than the number shown on the Exam page. You will not know which questions are unscored.

If Your Exam contains unscored questions, the time allowed for the Exam will take into consideration the time You will need to answer all questions and review Your work. Your Exam results will reflect Your performance on the scored questions only.

5. Test Retake Policy. You are allowed three (3) attempts per Exam. A payment or new voucher is required for each Exam retake. If You fail the Exam on Your second attempt, You must wait fourteen (14) calendar days from the previous test date before retaking the exam for the third and final attempt. If You fail on the second attempt, You may want to reconsider how You are preparing for the Exam. Talend recommends that You revisit the training materials and take the practice test to reevaluate the skills measured by the Exam. After the third and failed attempt, You will be blocked from registering for the attempted Exam or until a new Exam is released. All waiting periods are system enforced; You will not be allowed to reschedule the Exam for a date prior to the waiting period being satisfied.

6. Refund and Rescheduling Policy. Fees paid by You to Talend or one of its Talend third-party providers for Exams are fully refundable up to 72 hours before Your scheduled appointment for a proctored Test in a testing entry, and up to 24 hours before Your scheduled appointment for an online-proctored Test. Log in to the Talend Webassessor certification portal to reschedule. When You reschedule late, Talend must still pay the seat fee for Your original Exam appointment. For this reason, You will be required to pay a rescheduling fee at the current seat rate fee.

7. Enforcement. You may be prohibited from taking any Talend Certification Exams and may be decertified from the Talend Certification Program if Talend believes You have violated this Exam Agreement or engaged in any misconduct. Proctors appointed by Kryterion, Inc. will be overseeing the exam remotely or in person. Proctors are authorized to take immediate and appropriate measures against examinees who violate testing rules, including suspending, or stopping an exam. Examinees who engage in misconduct are not entitled to any refund of fees. This policy is enforced to ensure the integrity of the Exams and Talend Certification Program. In addition, Talend reserves the right to pursue any and all remedies in law or equity for any breach of these Exam Rules.

8. Acceptance or Rejection of the Exam Rules and Responsibilities. Your acceptance of these Exam Rules and Responsibilities acknowledges that You accept and agree to be bound by the terms and conditions of these Exam Rules and Responsibilities. IF YOU DO NOT AGREE, CLICK CANCEL TO EXIT THE SITE.